

Public Opinion Management under Media Governance: Guidance, Logic, and Prediction

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Abstract: In the digital media environment, the public opinion management model is undergoing a deep reconstruction. To explore the operational mechanism of public opinion management under the background of media governance, this study analyzes three core issues: information filtering, co-governance logic, and risk control. By sorting out the technology driven information filtering logic, it reveals how data flow and algorithm architecture reshape the public opinion dissemination path. Meanwhile, combined with the collaborative logic of pluralistic governance, the functional evolution of the government, platform, and public in the public opinion governance system is analyzed. The dynamic balance logic based on risk control explores how public opinion governance can dynamically adjust between information transparency and social trust to enhance the accuracy and adaptability of public opinion regulation. Through the comprehensive application of technological optimization, collaborative governance, and risk warning, the media governance system can build a precise information filtering, efficient subject collaboration, and orderly risk control public opinion governance model in the digital media environment.

Keywords: Media Governance; Public Opinion Management; Information Filtering; Collaborative Governance; Intelligent Prediction

1. INTRODUCTION

Media based governance has driven a profound transformation in the mode of public opinion management. In the digital media environment, information flow presents technology driven, subject diversified, and decentralized dissemination, making the evolution path of public opinion more complex (Luo et al., 2022; Rahmanto, 2022). Meanwhile, the widespread application of intelligent algorithms not only improves the accuracy of public opinion monitoring and risk warning, but also highlights issues such as algorithm bias, information manipulation, and group polarization (Dewi & Suparno, 2022). Lorenz-Spreen P et al. believe that the circulation of intelligent public opinion in the ideological field may weaken the guiding power of mainstream public opinion. Therefore, the

impact of intelligent public opinion runs through the entire process of information production, distribution, and consumption. The stability of the public opinion ecology can be maintained by optimizing the governance structure, strengthening institutional constraints, and regulating social mentality (Lorenz-Spreen et al., 2023). Li Z et al. explored the extreme trend of public opinion caused by sudden events, which is exacerbated by factors such as media promotion and regulatory failure. To this end, it is necessary to establish a government led and multi-party collaborative governance system, strengthen moral education, optimize collaborative governance mechanisms, and enhance intelligent public opinion guidance capabilities to maintain a healthy public opinion ecology (Li et al., 2025). From this, public opinion management in a media governance environment relies on technological optimization of information filtering and dissemination pathways. It is necessary to establish a diversified co-governance model to enhance governance resilience and improve governance adaptability through risk regulation strategies. Therefore, the research focuses on the guidance construction, operational logic, and future development of public opinion management under media governance, with a particular emphasis on analyzing information filtering logic, subject collaboration mechanisms, and risk control strategies. The research aims to construct a precise, efficient, and sustainable public opinion governance system, providing theoretical support and practical reference for public opinion guidance and risk prevention in the digital society.

2. GUIDING CONSTRUCTION OF MEDIA GOVERNANCE

2.1 Theoretical Origins and Core Essence of Media Governance

The theoretical evolution of media governance is rooted in the cross fusion of communication studies and public governance, and its development can be traced back to the collision between media society theory and the new public governance paradigm. Scholz's four stage model of mediatization reveals how communication technology permeates and reconstructs social operating rules, while Thompson's communication reconstruction theory emphasizes how information flow shapes governance logic (Hameleers, 2022; Ronzhyn et al., 2023). This theory traces back to a dual path. First, the embedded media logic enhances the re-intermediation of governance domains, making communication mechanisms an important variable in power operation. In addition, the governing body undergoes adaptive restructuring in the transformation of

the media ecology, transitioning from a hierarchical system to a networked governance paradigm. Media is no longer just an information intermediary, but has become an important shaping force in the governance power structure, giving rise to a three-dimensional interactive governance framework of "technology-system-culture". In addition, the core of media governance stems from the continuous game between technological empowerment and value rationality. The governance model needs to seek a dynamic balance between algorithmic decision-making and humanistic care (Ausat, 2023).

2.2 Value Orientation of Public Opinion Management

The management of public opinion and the construction of value system in the context of media must achieve a dialectical unity of three dimensions. Firstly, publicness requires governance to go beyond the interest coordination and shape social consensus through issue negotiation mechanisms. Its essence lies in balancing the structural tension between individual freedom of expression and public interest (Pop et al., 2022). Secondly, the legitimacy dimension emphasizes the bidirectional constraint between legal regulation and communication ethics. Within the established legal framework, it is necessary to avoid excessive intervention that squeezes the space for speech, while also suppressing the ethical misconduct that may arise from algorithmic governance. This requires governance entities to construct a flexible regulatory system within the current regulatory framework to cope with the dynamic public opinion field in the digital communication environment. Finally, the technical dimension focuses on the boundaries of algorithmic governance. Ethical review mechanisms should be established in emotional computing, information recommendation, and risk prediction processes to prevent algorithmic solidification of cognitive biases and strengthen the openness and diversity of information flow. The uniqueness of this value orientation lies in its need to simultaneously address the challenges of information asymmetry in traditional public opinion management and the cognitive manipulation risks in the context of intelligent media environments. The core challenge of governance innovation lies in how to transform abstract value principles into actionable governance tools.

2.3 Repositioning the Role of Governance Entities

Media governance has reshaped the power structure of governance, prompting traditional governance entities to evolve their roles and restructure their functions. The functions of the government have shifted

from authoritative decision-makers to ecological coordinators, and the governance core has transitioned from direct intervention to meta-governance practices. Its main responsibilities include rule making, resource allocation, and conflict resolution, rather than one-way public opinion control (Muhammed T & Mathew, 2022). The platform bears a dual responsibility in the governance system. One is to fulfill the obligation of content ecological governance and improve the transparency and fairness. The second is to become the technical support for the public governance system through data sharing mechanisms, which requires platform enterprises to achieve a rebalancing of business logic and public responsibility within the policy framework. The role of the public has shifted from passive audiences to active participants, and their level of digital literacy determines the ultimate governance effectiveness. This transformation makes the governance model more dependent on the social co-governance logic, constructing a media literacy cultivation system that covers digital ethics, information identification, and rational expression.

3. THE OPERATIONAL LOGIC OF MEDIA GOVERNANCE

3.1 Technology Driven Information Filtering Logic

The technology driven information filtering logic constitutes the underlying operational paradigm of media governance. Its core lies in reshaping the operational path of governance power through data flow, algorithm architecture, and intelligent decision-making. In the evolution of a media society, information filtering has broken through the physical boundaries of traditional manual review. By relying on semantic analysis engines, deep learning networks, and computational communication models, the efficiency of public opinion governance can be exponentially improved. The essential characteristics of such technological interventions can be summarized into three dimensions. Firstly, the breadth and depth of information collection have undergone a paradigm shift, expanding from structured data to unstructured text, image, and video streams. Through multi-modal feature extraction techniques, a holographic public opinion map is constructed to enhance the comprehensiveness of information processing. Secondly, the information processing mechanism has been upgraded from single content review to multi-modal sentiment computing, using sentiment vector space models to analyze public sentiment fluctuations and combining neural network classifiers to predict public opinion trends. The governing body can accurately identify potential risks in the early stages of public opinion generation. Finally, the

information output mode has evolved from static report generation to a dynamic risk warning system, utilizing time series prediction algorithms and reinforcement learning mechanisms to achieve forward-looking deployment of decisions, and enabling the governance system to have stronger proactive intervention capabilities. The innovation of technology filtering logic lies in breaking the traditional linear logic of "event-response" in public opinion governance, constructing a closed-loop governance system of "data-prediction-intervention", and enhancing the flexibility of risk regulation. However, technological intervention is not absolutely neutral, and algorithmic bias will to some extent lead to structural imbalances in information flow, while reinforcing cognitive loop effects and exacerbating group polarization. In addition, excessive reliance on data models may weaken the autonomous judgment of governance entities and trap the decision-making process in the trap of technological instrumentalism. Therefore, while empowering governance with algorithms, it is necessary to introduce the concept of value sensitive design, establish a dynamic adjustment mechanism, and ensure that the information filtering mechanism can optimize the dissemination order while balancing public interests and social equity, in order to achieve a balance and unity between technological rationality and governance ethics.

3.2 The Collaborative Logic of Pluralistic Governance

The collaborative logic of pluralistic governance is reflected in the topological reshaping of the media governance structure. Its core operating mechanism stems from the power decentralization in the digital media environment. The government, platforms, social organizations, and the public collectively form a governance network, and the interaction between these entities has shifted from the traditional hierarchical control model to a networked negotiation governance model. The government's functions have shifted from being a vertical controller to an ecological coordinator. Its core task is no longer one-way administrative intervention, but optimizing the governance ecology through institutionalized means, including setting issue guidance rules, providing data open interfaces, and co-constructing public agendas (Carlisle et al., 2023). Platform enterprises bear a dual responsibility. At the technical level, it is necessary to optimize the algorithm transparency mechanism, introduce interpretable models, and reduce the regulatory dilemma caused by the "black box effect". A bias detection and content fairness review system is established to ensure the fairness of information distribution. At the ethical level, it is necessary to establish a multi-level content ecosystem management system, seek

dynamic balance between commercial profit goals and social responsibility, and transform content governance from simple risk control to long-term media trust mechanism construction. In addition, the roles of social organizations and the public have undergone significant evolution. Based on the introduced digital twin technology, the governance system can simulate the evolution path of public opinion in different contexts, enabling the public to participate in public opinion regulation through virtual interactive systems, and improving governance transparency and public collaboration efficiency. This participatory governance network that blends reality and virtuality transforms the public from governance objects to co-governance subjects, forming a three-dimensional structure of government, platform, and social collaborative governance. Finally, the evaluation criteria for governance performance are no longer solely focused on the speed of crisis resolution, but have shifted towards long-term resilience of the governance system, reflecting the deep-seated value transition of governance goals. Based on the collaborative logic of multiple entities, media governance is evolving towards greater adaptability, distribution, and intelligence.

3.3 The Dynamic Balance Logic of Risk Control

One of the core challenges of public opinion management under the framework of media governance is how to establish a dynamic balance between the free flow of information and the regulation of public opinion risks (Cho et al., 2024). The rapid development of digital media has led to non-linear characteristics in the evolution of public opinion, with high uncertainty in its transmission path, impact range, and social response. In the context of accelerated information dissemination and highly fragmented content generation mechanisms, post reaction strategies are no longer effective in controlling public opinion risks. Therefore, the public opinion governance system needs to introduce predictive and forward-looking regulatory models, so that risk control can achieve precise adaptation in a dynamic environment. The key to risk control lies in the synchronous construction of information transparency and social trust. Excessive reliance on information censorship mechanisms leads to a crisis of public trust in governance entities, while allowing information to flow freely may spread rumors and exacerbate social anxiety. Therefore, public opinion risk management should be carried out within a transparent governance framework through real-time monitoring, graded response, and issue guidance to achieve precise regulation. At the technical level, artificial intelligence and data mining techniques are used to construct a

public opinion risk identification system. Through emotion analysis and social network modeling, potential public opinion events are identified in advance and early intervention is carried out. At the institutional level, the government needs to establish a public opinion consultation mechanism based on citizen participation, promote rational discussions on public issues, and reduce governance risks caused by social cognitive imbalances. In addition, the effectiveness of risk control also depends on the adaptive adjustment of public opinion governance strategies. The timeliness and authority of information disclosure are crucial in emergency situations. In the process of chronic public opinion fermentation, it is necessary to pay attention to the dynamic optimization of public agenda setting and media guidance strategies. In the context of increasingly complex information flow, public opinion governance is breaking through the traditional static regulatory model and moving towards an intelligent governance system that is flexible, adaptable, and precise in intervention.

4. FUTURE PREDICTION OF MEDIA GOVERNANCE

4.1 The Impact of Technological Change on Governance Paradigms

The future development path of media governance is deeply influenced by technological changes. The continuous evolution of emerging media technologies will reshape the framework of public opinion management. The breakthroughs in artificial intelligence, deep learning, and natural language processing have led to exponential growth in information processing capabilities, fundamentally changing the content generation, dissemination, diffusion, and public opinion evolution. The widespread application of intelligent algorithms has improved the efficiency of information filtering and risk warning. However, it has also triggered complex trade-offs between information control and free expression for governance entities. The increasing autonomous decision-making ability of technology makes it difficult for the traditional top-down regulatory model to adapt to the new communication ecology. The governance logic will evolve from linear intervention to networked and multi-level collaborative models. Meanwhile, the trend towards decentralization in information dissemination is intensifying the complexity of media governance. The unstructured and decentralized information flow model poses new challenges to the governance system. The core position of algorithm recommendation mechanism in information diffusion makes the platform an actual regulator of public opinion. The government's guidance and intervention in public opinion face competition for discourse power. The

decentralized information distribution model further reduces the predictability of the evolution path of public opinion by governance entities, while increasing the risk of sudden public opinion incidents. In addition, breakthroughs in content generation technology have made the production and dissemination of virtual information more efficient. The maturity of deepfake technology has made the information authenticity increasingly prominent. Digital technology can enable the rapid production of text, images, and video content through intelligent generation models, which not only accelerates the speed of information dissemination, but also greatly increases the concealment of false information, posing unprecedented challenges to public opinion governance. Therefore, the governing body needs to adjust the regulatory mode strategically, no longer relying solely on post intervention, but enhancing the foresight and accuracy of public opinion governance through technological empowerment.

4.2 Adaptive Reconstruction of Governance System

In the context of the continuous evolution of the media ecology, the adaptive adjustment of the public opinion management system has become an inevitable requirement. The key to adaptive governance lies in the flexibility and intelligence of the system, that is, dynamically adjusting governance strategies in different contexts, so that the public opinion regulation mechanism has both the ability to flexibly adjust and ensure the stability of social information flow. Faced with the uncertainty of information dissemination paths, the governance system needs to establish a more precise coordination mechanism between content supervision, issue guidance, and risk warning to ensure that governance strategies can quickly respond to changes in the public opinion environment. In the process of adaptive restructuring, the multi-level structure of public opinion management will become a new governance paradigm. The collaborative governance logic among the government, platforms, and the public will be further strengthened, and the functional division of different entities in the governance system will become more refined. When formulating policy frameworks, the government needs to give platforms greater algorithmic autonomy to optimize information recommendation mechanisms in the technical dimension and avoid negative public opinion backlash caused by excessive intervention. Meanwhile, as information producers and disseminators, the public plays an increasingly important role in shaping public opinion. The public opinion management system needs to transform from one-way control to two-way interaction,

promoting diversified governance of the information ecology. In addition, adaptive governance also takes technology to improve the regulation accuracy. Through intelligent recognition technology, governance entities can more accurately determine the risk level of information content, thereby achieving hierarchical governance. Meanwhile, the transparency and fairness of algorithms have become core issues in restructuring the governance system. The governance framework needs to establish a responsibility mechanism under the constraints of technical ethics to ensure that algorithm recommendations do not form information manipulation or social cognitive biases. On this basis, the goal of adaptive restructuring is not only to improve governance efficiency, but also to build a long-term stable and self-optimizing public opinion regulation system that can continue to play a role in the constantly changing media environment.

5. CONCLUSION

The research on media governance reveals how information dissemination technology is deeply embedded in the governance system and reshapes the paradigm of public opinion management in data filtering, algorithm recommendation, and risk control. Media governance requires seeking optimization paths between technology driven information filtering logic, collaborative logic of diverse governance, and dynamic balance logic of risk control to ensure that governance mechanisms are both precise and adaptable to the complexity of public opinion evolution. Faced with the decentralization of information dissemination, the governance system should establish an adaptive adjustment mechanism between policy regulation and intelligent control, reasonably allocate the boundaries of rights and responsibilities among the government, platforms, and the public, and achieve multi-party collaboration in public opinion regulation. With the development of artificial intelligence, deep learning, and computational communication technologies, the public opinion governance model needs to shift from passive response to flexible adaptation, build a dynamic monitoring system based on data-driven approaches, and simultaneously strengthen information transparency and social trust. In addition, media governance should not only improve the efficiency of technological regulation, but also pay attention to social ethics and cognitive fairness, and avoid the information manipulation risks brought by algorithmic governance. The future public opinion management system should achieve a long-term and stable public opinion

regulation model by optimizing data filtering mechanisms, strengthening collaboration among multiple stakeholders, and enhancing the adaptability of the governance system.

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